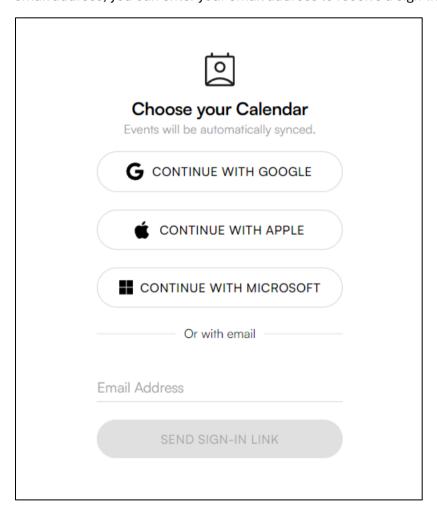
Panthers Stanza Calendar Instructions/Troubleshooting Guide

How to Subscribe:

Our calendar sync is powered by Stanza which, for most users, should make it easy and seamless to sync all Panthers fixtures with your calendar.

Apple, Google, and Microsoft are supported simply by visiting our <u>Stanza calendar page</u>, then selecting your preferred calendar app and logging in.

If you use a different calendar/email platform, such as Yahoo or an exchange-based business email address, you can enter your email address to receive a sign-in link to your inbox.



Social Media Subscription Bug:

Stanza have informed us of a known bug that they are working to fix, which is preventing users from successfully subscribing to calendars through a social media mini-browser.

If you visit our Stanza calendar via Facebook or X/Twitter, especially on mobile devices, the link may open within the Facebook or X/Twitter app. These social media mini-browsers do not have the appropriate permissions to access and make changes to your phone's calendar app and the subscription process fails.

There are a few options to work around this issue while it is being fixed...

Option 1. Subscribe to our calendar using a desktop or laptop computer.

Simply visit our dedicated <u>Sync or Download Calendar page</u> on a desktop or laptop device and follow the instructions to subscribe.

Option 2. Open the Stanza link in your mobile browser.

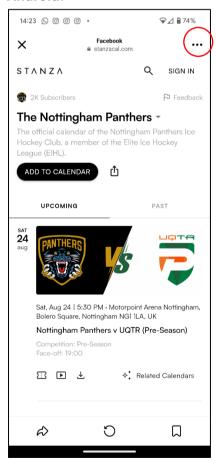
If you've followed a link from a Facebook or X/Twitter post, you can check whether you are viewing the page in a 'social media mini-browser' and, if necessary, open the link in your mobile device's primary browser.

If you've opened a link in a social media mini-browser, it will look something like the below examples with no address bar at the top of the window, no home button etc.

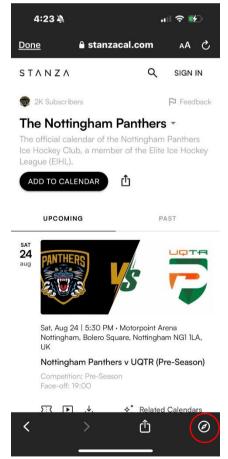
On **Android phones**, tap the three dots (menu button) in the top-right of the screen and select the "Open in Chrome browser" option. This may be worded differently on some devices, or if you use another browser such as Firefox, Opera, or Edge.

On **iPhones**, tap the Safari icon in the bottom right.

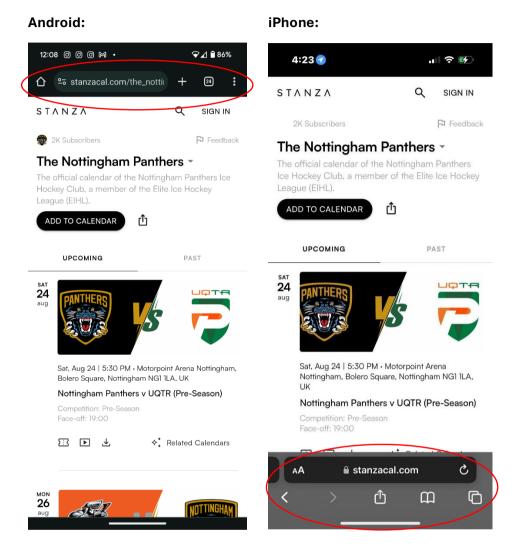
Android:



iPhone:



Once you have opened the link in your default browser, it will look something like the image below, with an address bar, home button, tabs etc. (The examples shown below are Chrome and Safari, different browsers will have slightly different designs).

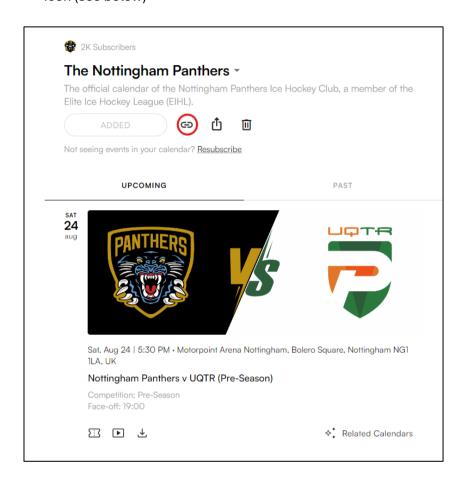


From here, you can select "Add to Calendar", select your preferred calendar app and log in, then follow the on-screen instructions to complete the calendar sync.

Option 3. Add calendar link manually:

If the options above are not working for you, it may be necessary to manually import the Panthers calendar. This process is easiest on a desktop/laptop device.

To do this, first copy the link by visiting our <u>Stanza calendar page</u> and clicking the link icon (see below)



Click the links below for instructions to manually import a calendar subscription in your preferred calendar app:

- Google Calendar scroll down to "Use a link to add a public calendar"
- Apple Calendar
- Outlook Calendar
- Yahoo Calendar click on "Follow someone's calendar" and scroll down to "Follow other calendars"

If your calendar app isn't listed above, search for "How to subscribe to calendars in <Your Calendar App Name>"

Still having problems?

If you are still experiencing issues and require further support, the Stanza FAQ pages can be found here - https://stanzacal.substack.com/t/faqs

Or fill out their online form to get support directly from Stanza -

https://docs.google.com/forms/d/e/1FAlpQLScD5vtrGj0UarBfyslG8J1lwNmjZE_fkc7V_0sAamtYz1PbHA/viewform